Login FAQs

How to Change Gmail Password?

> **Change your password on Laptop or Computer**

- Open your Google Account. You might need to sign in.

- Under "Security" select Signing into Google.

- Choose Password. You might need to sign in again.

- Enter your new password, then select Change Password.

> **Change your password on Android phone**

- On your Android phone or tablet, open your device's Settings app > Google Account Management.

- At the top, tap Security.

- Under "Signing in to Google" tap Password. You might need to sign in.

- Enter your new password, then tap Change Password.

> **Change your password on Iphone/Ipad**

- On your iPhone or iPad, open the Gmail App. Tap Menu > Settings, your account > Manage your Google Account. If you don't use Gmail, go to myaccount.google.com.

- At the top, tap Personal info.

- Under "Profile" tap Password.

- Enter your new password, then select Change Password.

If you are still facing an issue reach us at

ipc.support@umt.edu.pk

How to Reset LMS Password

- Visit lms.umt.edu.pk

- Press Forgotten your username or password? option or simply follow this link reset password link https://lms.umt.edu.pk/moodle/login/forgot_password.php

- Enter either your UMT student ID **or** UMT email address and press the search button

- Login in to your UMT official Gmail account (f2020xxxxxx@umt.edu.pk), you will receive a reset email from the Moodle supervisor.

- Click the reset link button.

- On the next page enter your UMT Student Id and new password and confirm the new password.

If you are still facing an issue reach us at

lms.support@umt.edu.pk

How to login Zoom account?

- Visit zoom.us or install a zoom app on your smartphone and open a zoom app on your mobile. Click Sign In.
- Enter your UMT official Email Address (f2020xxxxxx@umt.edu.pk) and password. Click Sign in.
- You will be redirected to a zoom account.

How to Activate the Zoom account?

(If your logging into zoom for the first time using UMT Email Address)

- Visit Zoom.us or install a zoom app on your smartphone and open a zoom app on your mobile.
- Enter your UMT official Gmail account (f2020xxxxxx@umt.edu.pk) and password.
- Click Request an email option and email is being sent to your UMT email account from zoom.
- Login in to your UMT official Gmail account (f2020xxxxxx@umt.edu.pk), you will receive a reset email from Zoom. Click go to sign up page.
- In the next page enter a new password and confirm new password.

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How to reset Online Student Portal?

- Visit online.umt.edu.pk > **Student Portal**
- Press **Forgot Password?** Button
- In the pop enter UMT email address and press **Send Email Link** button.
- Login in to your UMT official Gmail account (f2020xxxxxx@umt.edu.pk), you will receive a reset email from OIS Support.
- Click the reset link button.
- In the next page enter your UMT Student Id and new password and confirm the new password. Please follow the password guidelines for the password mentioned on the screen.
- Password should must have Upper Case, Lower Case, Numbers and Special Characters like @,$.

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ois.support@umt.edu.pk